

THIRD THURSDAY WEBINAR

NOVEMBER 16, 2023 @ 11:00 AM EASTERN / 10:00 AM CENTRAL

Finding Premierness: Henderson's Path to Excellence through the Baldrige Framework

The City of Henderson, Nevada's Performance Management Program offers a comprehensive and forward-thinking approach in the data-driven age. This program, known as the "Path to Premier," embodies the city's aspirations to become one of the top 10% of municipalities in the nation based on results. What sets this initiative apart is its alignment with the renowned Baldrige Excellence Framework, a proven methodology for organizational excellence. At its core, both the Path to Premier and the Baldrige Framework prioritize data efficiency as a means to elevate performance.

In addition to exploring the Baldrige Framework's principles, this event also illustrates how a forward-looking city like Henderson is implementing them successfully. This presentation promises to unravel the intricacies of finding your organization's premier qualities through Baldrige's tenets, providing valuable insights for any industry or sector. Today, where data-driven decision-making is the key to success, understanding Henderson's Performance Management Program is an opportunity that can't be missed.

Join us at this presentation to discover how the Path to Premier is not just a vision but a tangible roadmap toward excellence. By attending, you'll gain valuable knowledge on how data-driven decision-making, inspired by the Baldrige Framework, can transform organizations. Don't miss out on this chance to learn from Henderson's experience and see how you can chart your own path to premier performance.



Register now! <https://attendee.gotowebinar.com/register/221311227894205786>

Kiersten Farmer, MPTE, MASS is an author, speaker, & Data Scientist at the City of Henderson. Her overarching mission is to transmute data-related challenges into pragmatic, actionable solutions that yield tangible, community-transformative results. She has earned degrees from Florida Agricultural & Mechanical University and the University of Maryland, College Park. Presently, she is a Ph.D. Candidate at the University of Nevada, Las Vegas, where she is exploring the far-reaching impact of data culture and governance on organizational performance.

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